

Role and responsibilities

Identity

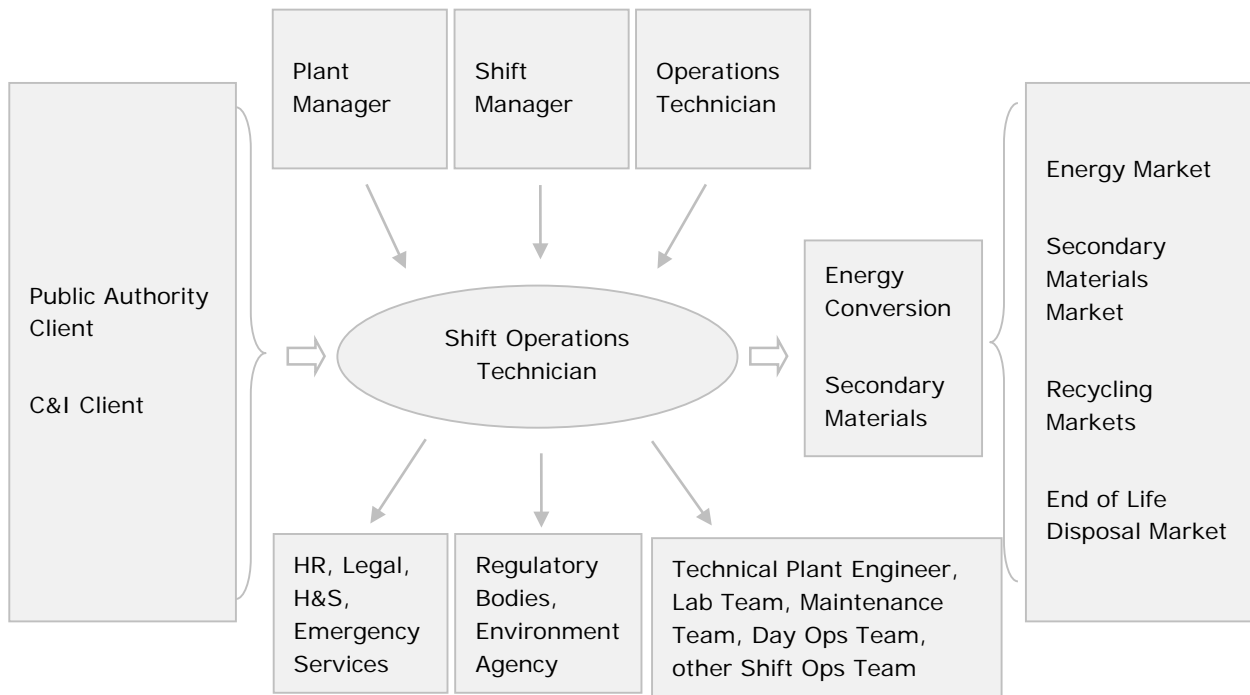
Position title	Shift Operations Technician
Date	December 2015
Line Manager title	Shift Manager
Grade	11

Purpose

(the 'why' of the position, within which limits and according to what objectives)

Why	This roles provides process operational tasks to support the safe, environmentally compliant and efficient operations of an Energy Recovery facility.
Within	To work within the regulatory standards for health, safety and environment.
According to	The plant operational design parameters and safety and operation maintenance procedures

Key stakeholder interaction network



Ideal candidate experience

- Mechanical/Electrical or Process Engineering experience desirable
- Operations experience on an EfW or similar process plant is desirable.
- Experience of safe systems of work
- A Health and Safety qualification is desirable.

Area one - Leadership

Details	Delivery measure
<ul style="list-style-type: none"> • Promote good working practice and positive employee relations by administering effective internal relationships. • Embody the Company Values and exhibit through daily interaction with your team. • Promote a safety conscious attitude towards work by completing tasks correctly 	PDD and 6 monthly review
In order to	influence direct team and peers to achieve goals

Area two - Communication

Details	Delivery measure
<ul style="list-style-type: none"> • Ensure effective internal communication of the Operation and Maintenance situation throughout the shift by providing information for the shift log to identify all health, safety, environmental, operational and maintenance issues. • Provide succinct and correct information on the operational condition of the facility to the Shift Manager. • Promote a safety conscious attitude towards operational activities through sound use of safe systems of work, accurate and timely reporting of incidents and events. • To provide information on the operational condition of the plant for effective use of the C(O)MMS in raising maintenance work orders. • Ensure that the incoming waste is properly mixed to achieve an optimum and consistent feed to the furnace. • Liaise with day operations team to identify and remove non-conforming waste. 	<p>CCS Scores</p> <p>Customer satisfaction surveys</p> <p>Timely delivery of shift logs</p> <p>Attendance at meetings</p> <p>H&S incident reporting</p>
In order to	ensure effective dialogue with all stakeholders

Area three - Best Practice Implementation

Details	Delivery measure
<ul style="list-style-type: none"> • Ensure that the physical asset is operated and maintained in accordance with design. • Ensure that work practice adheres to SOAM (Safe Operations and Maintenance Procedures) • Responsible for determining issues with the operations of the facility so that effective troubleshooting can determine solutions and actions of problems throughout the shift. • Completion of safety tour checks of the facility during the shift. • Maintain the operational function of the facility by analysing and prompt reporting of fault conditions, notifying the Shift Manager if necessary. • Implement efficient work practices of the shift team. • Advise the Shift Manager on deviations and alarms. 	<p>Operational Maintenance KPI's and Improvement</p>

<ul style="list-style-type: none"> • Continuously monitor, control and adjust within agreed limits plant processes to maximise plant performance and availability • Operate the waste cranes in accordance with standard operating procedures maintaining good waste management practice at all times. • Ensure that incoming waste is properly missed to achieve an optimum and consistent deed to the furnace and that adequate space is available for incoming waste deliveries. • Undertake and miscellaneous tasks as directed by the Shift Manager. • Identify any unsuitable items/substances that are deposited in the pit and attempt to remove before the item enters the furnace. • Carry out daily boiler water sampling and take remedial actions as identified by analysis as detailed by the Shift Manager. • Assist Maintenance Team in carrying out operational repairs and short tasks to maximise plant efficiency and expedite repairs and return to service. 	
In order to	optimise operational/departmental performance and efficiency

Area four - People

Details	Delivery measure
<ul style="list-style-type: none"> • Conformance of Company Policy and Procedures in line with employment legislation. 	Monthly HR Reports
In order to	engage and develop team and self.

Area five - Legislative Compliance

Details	Delivery measure
<ul style="list-style-type: none"> Comply with safety and environmental audit and CAR resolution Close scrutiny and adjustment of process parameters to ensure that the facility is operating according to the environmental permit. Implement safe systems of Work (SSOW) and compliance of contractors and staff with site rules and working standards. Assist the emergency controller of plant incidents and be the point of call for liaising with emergency services during silent hours. 	<p>CCS Scores and Internal Environmental Health and Safety Audit</p>
<p>In order to</p>	<p>protect our customers, our employees, the environment and the company reputation</p>

Please note

- In line with our Values and Ethics Charter, the job holder is expected to:
 - Act in an honest, responsible and respectful manner to others.
 - Be responsible for their own professional conduct.
 - Comply everywhere and in all circumstances with the laws and regulations connected with their activities.
 - Comply with our obligations to other parties such as shareholders, associates, clients, suppliers and the community.
 - Ensure the health, safety and wellbeing of employees, customers and other personnel at all times.
- The content of this job description reflects the main duties and responsibilities of the job and are not intended to form part of the contract of employment. SUEZ may revise the content of the role and responsibilities at its discretion.