# Role and responsibilities

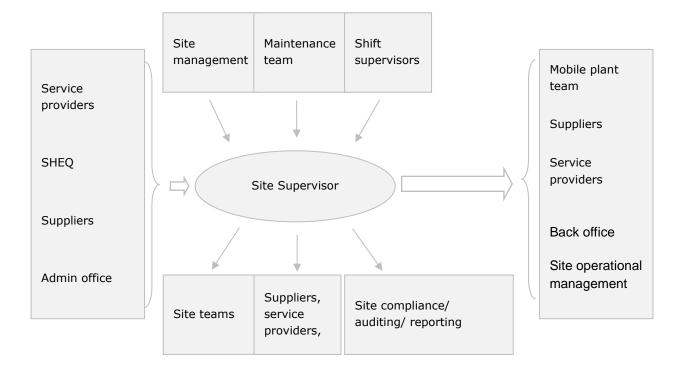
| Identity           |                               |  |
|--------------------|-------------------------------|--|
| Position title     | Site Supervisor               |  |
| Date               | June 2024                     |  |
| Line Manager title | Production Operations Manager |  |
| Grade              | 12                            |  |

### Purpose

(the 'why' of the position, within which limits and according to what objectives)

| Why  | This role has responsibility to provide operational support, Ensuring<br>environmental, H&S and legislative compliance. Co-ordinating between the<br>operational shift supervisors as well as offering administrative support to the<br>Senior maintenance technician. Liaising with service providers as well as provide<br>COTC attendance in the absence of the Production operations manager |  |
|--|--|--|
| Within         Standards set out for individual site requirements, including internal polic           procedures and relevant legislation. |  |  |
| According to   | SUEZ Policies and procedures and relevant legislation  |  |

#### Key stakeholder interaction network



#### Ideal candidate experience

- Experience in managing servicing and maintenance schedules for mobile and fixed plant
- A Health and Safety qualification is desirable IOSH Managing safely or willingness to study towards
- Ability to work to deadlines, problem solve and manage the resources available, efficiently, Proactive approach.
- I.T literate, good knowledge of Microsoft packages (excel) to a creative level.
- Ability to a methodical approach to internal site inspections and reporting
- Task management, multi-tasking, prioritising, and delegation
- Analytical skills, ability to analyse simple operational raw data to identify trends.
- Problem solving skills, ability to think outside the box.
- Hold a COTC L4 in transfer & treatment of hazardous waste or willingness to study towards
- Maintain a professional attitude.
- Act in an honest and responsible manner.

### Area one - Leadership

| Details  |  |   | Delivery measure  |
|--|--|---|-------------------|
| •  | employee relation<br>Embody the Conteams.<br>Lead by example | omote good working practice through positive<br>ns.<br>npany Values through daily interaction with the<br>e with regards to H&S, contract and legislative<br>eate a positive compliance culture | Reports<br>Audits |
| In order to influence direct team and peers to achieve goals |  | ls  |                   |

## Area two - Communication

| Details  |   | Delivery measure   |
|--|---|--|
| <ul> <li>management.</li> <li>Communicate di contractors to so maintenance and</li> <li>Promote a safety maintenance act work, accurate a</li> <li>Provide a wide v and managers in supplier/service/</li> <li>Provide a wide v</li> </ul> | h Operational staff, maintenance teams and<br>irectly with service providers and maintenance<br>chedule repairs, servicing and preventive<br>d coordinate some project work.<br>y conscious attitude from operational &<br>tivities through the use of safe systems of<br>and timely reporting of incidents and events.<br>variety of administrative assistance to the site<br>in the areas of managing work orders,<br>maintenance communication.<br>variety of administrative assistance to the site<br>mit and operational activities. | Maintenance records<br>KPI's<br>Employee engagement surveys<br>Direct feedback |
| In order to ensure effective dialogue with all stakeholders  |   |  |

### Area three - Best Practice Implementation

| Details  |  |   | Delivery measure                              |
|--|--|---|---|
| •  | Ensure that the a with Suez policie  | asset paperwork is maintained in accordance |   |
| •  | <ul> <li>Maintain the communication of the operational function of the<br/>facility ensuring prompt reporting of fault conditions and<br/>coordinate the necessary communication where necessary.</li> </ul> |   | Operational Maintenance KPI's<br>Audit scores |
| •  | Administer parts of the PPM schedules and continuous work requests.  |   |   |
| •  | • Communicate clearly with contractors, service providers, suppliers, maintenance staff, and operational teams.  |   |   |
| •  | • Proactive approach to tasks that must be completed and work to provide exceptional administrative support.   |   |   |
| •  | Creative approac   | ch to developing this role.                 |   |
| In order to optimise operational/departmental performance and efficiency |  | e and efficiency                            |   |

# Area four - People

| Details        |  | Delivery measure     |
|----------------|--|----------------------|
| mentoring, org | effectively with staff including coaching and<br>anise toolbox talks, co-ordinate daily shift<br>assist with activities across 4 on 4 of shift cycle | Shift Logs<br>Audits |
| In order to    | engage and develop self  |                      |

# Area five - Legislative Compliance

| Details   |  | Delivery measure  |
|---|--|---|
| <ul> <li>Understand and coordinate company quality control standards.</li> <li>Administer safe systems of Work (SSOW) and compliance of contractors and staff with site rules and working standards through SWPs &amp; SOPs.</li> <li>Liaise with service providers to organise service inspections/ repairs, maintain maintenance records ensuring legislative requirements are met and maintained.</li> </ul> |  | CCS Scores and Internal<br>Environmental Health and<br>Safety Audit |
| In order to protect our customers, our employees, the environment, and the compreputation   |  | ironment, and the company   |

| Details  |   | Delivery measure          |
|--|---|---------------------------|
| • •  | ems are in date and in order by filling<br>work in the relevant folder to enable contract | Audits                    |
| Ensure plant and equipment maintenance records are maintained in line with regulatory requirements.  |   | MSV's<br>Site inspections |
| Liaise with service providers to organise service inspections/<br>repairs, maintain maintenance records ensuring legislative<br>requirements are met and maintained. |   |                           |
| In order to  | Ensure legislative compliance   | ·                         |

#### Please note

- 1. In line with our Values and Ethics Charter, the job holder is expected to:
  - Act in an honest, responsible and respectful manner to others.
  - Be responsible for their own professional conduct.
  - Comply everywhere and in all circumstances with the laws and regulations connected with their activities.
  - Comply with our obligations to other parties such as shareholders, associates, clients, suppliers, and the community.
  - Ensure the health, safety and wellbeing of employees, customers, and other personnel at all times.
- 2. The content of this job description reflects the main duties and responsibilities of the job and are not intended to form part of the contract of employment. SUEZ may revise the content of the role and responsibilities at its discretion.