

Position title	Partnership and Community Engagement Manager Processing & I&C SW
Date	February 2025
Line Manager title	Regional Manager
Grade	10 Bonus 10% Car Allowance

Purpose

Region responsibility:
Processing: South West + West London
I&C: South West, DCW , North

Oversee the design and delivery of the social value initiatives identified by SUEZ to deliver the commitments agreed by the regional management team.

Deliver the commitment made by SUEZ to maximise its social, economic, and environmental impact, benefiting residents, communities and businesses, through triple bottom line (People, Plant and Profit)

Oversee the delivery of the social value commitments that SUEZ make to our I&C customers.

Deliver the wider commitment made by SUEZ to maximise its social, economic, and environmental impact, benefiting local residents, communities and businesses.

Key responsibilities

Responsible for the creation of a coherent delivery plan for all social value activities across the Regions.

Working with the Regions reuse team to ensure regional consistency, innovations and best practice applied across Southwest reuse operations.

Represent the Regions local Chambers of Commerce, championing social value, forging relationships across local business communities and exploring commercial opportunities for I&C growth.

Work with the Regions local Comms team to deliver outcomes comms programmes, highlighting and driving engagement across internal and external media channels.

Monitor and report on progress against KPIs relating to social value activities, including reporting through LOOP and client-side reporting tools.

Engage with operational teams to understand localised priorities and opportunities for the communities in their operational areas.

Engage with external stakeholders (client, interest groups, charities etc) to understand their priorities and to leverage opportunities for partnering.

Explore opportunities for social value funding, understand where match funding or grant funding could benefit local communities and Suez.

Oversee the delivery of the social value commitments that SUEZ make to our I&C customers in the Region.

Formal monitoring, reporting, and creating KPI on the delivery of the I&C social value commitments to the regional management team monthly. This includes presenting data, to demonstrate how much social value is being created, ability to forecast what schemes can deliver, bench marking internal and externally.

Support the Regions I&C Bid Team on new tenders on Social Value aspects of the bid.

Managing the I&C Sustainability Champions in the Regions as well as the support of customer commitments (Social Value) across the region.

Stakeholder management, internally and externally showcase the investment SUEZ is making in the community and demonstrate the long-term benefits being produced to extend and develop stronger local relationships with key Stakeholders .

Working collaboratively and influence the operational management and support teams to deliver the commitments, fostering relationships with key stakeholders.

Expected to continuously improve and find other ways to work with the community and customers that are not already being carried out to meet their needs.

Link with SUEZ employees across the UK to bring opportunities and expertise into Southwest region, sharing successes and lessons learned across the business.

Skills

Well-developed project management skills, analytical with a keen eye for detail, able to present data and information in a clear and concise manner to a range of audiences.

Strong networking skills, able to engage with internal and external stakeholders at all levels.

Well-developed presentation skills, confident in presenting to large audiences.

An innovative thinker, able to spot opportunities and create a credible and measurable plan to deliver on new initiatives.

Confident in the use of both legacy and social media channels to promote and expand business and social value networks/relationships.

Demonstrable experience of working across large organisations and dealing with competing pressures, able to navigate complex client side and external stakeholder relationships.

Commercially minded, experience of delivering added value through networking/relationship building across a diverse client base.

Ability to communicate enthusiastically to ensure buy in from all regional stakeholders.

The ability to set social value projects and associated KPIs from conception to delivery.

Work with Marketing and Communications team to maximise social media and PR exposure to highlight the social value achievements.

Behaviours

Projects a professional image of the business always

Confident communicator, written and verbal.

Decisive and calm under pressure

Conscientious reliable team player, flexible and adaptable

Task focussed, outcome driven.

Relationship building/ Stakeholder Management

Decision making

Planning in the short, medium, and long term

Knowledge

Sound understanding of social value, its application and measurement.

Experience of capturing and measuring social value using tools such as LOOP.

Understanding of the Waste Industry and how future regulation may drive opportunity for social value creation and commercial growth.

Knowledge of the third sector (charities and community groups) would be advantageous

Previous experience of working within complex organisations and with local government clients would be preferable.

Specific candidate requirements

Demonstrable experience of delivering large complex, multi-functional projects with conflicting time frames & multiple stakeholders (internally and external)

Experience of working with local government clients would be preferable.

Can do attitude, task and outcome focussed.

Flexible approach to working, hours flex to suit stakeholder requirements.

Passion to make a difference

Ability to travel in the UK, with overnight stays

Qualifications

Must have - Equivalent of grade A-C in GCSE Maths and English Language

Degree or qualified by experience.

Current UK Driving Licence

Please note: The content of this job description reflects the main duties and responsibilities of the job and is not intended to form part of the contract of employment. SUEZ may revise the content of the role and responsibilities at its discretion.