

job description



Position title	Head of Analytical Services (Non Digital Water Services UK)
Date	February 2025
Line Manager title	Regional Director (Landfill and Alternate Energy)
Grade	Grade 5

Purpose

To manage and develop the water sampling service for SUEZ R & R UK. A service that provides a high quality specialised water / wastewater sampling services and associated laboratory testing, BMP / RBP for UK water utilities, government & public sector departments, Tier 1 contractors to the Water Utilities, academia and research institutions as well as internal customers in SUEZ R & R UK and Group Companies.

This will include liaison with other UK technical functions in respect of new technologies, innovations, monitoring methodologies and systems as well as liaison with Group technical centres. Lead the water / wastewater team to improve quality standards and methodologies, and be responsible / accountable for P&L, operations, sales, marketing and QHSE for the Sampling Services BU.

Key responsibilities

Manage the SUEZ R & R Sampling Service as a profit centre.

Ensure the sampling service team operates in a safe and compliant manner in line with SUEZ R & R BU policies and procedures.

Continually evaluate performance and develop a plan for SUEZ R & R UK to be a market leader in the provision of a high-quality specialised sampling and specialist laboratory testing service.

Support bidding activities and development projects in liaison with UK business functions.

Provide technical and practical guidance for environmental monitoring and ensure standardisation and optimisation of sampling, testing, and reporting for SUEZ R & R BU.

In liaison with other functions and operations ensure that SUEZ R & R UK BU facilities are fully compliant with regulatory standards for environmental monitoring and testing.

Ensure personnel development and empowerment of teams members to deliver a high quality service,

Skills

Analytical thinking – ability in logically breaking problems down into their essential elements, carrying out diagnosis and developing solutions to regulatory changes for environmental testing and new approaches to analysis.

Strategic Thinking – taking the longer term into consideration and developing broad scale objectives for technical and operational improvements of the analytical service provision.

The ability to learn and develop by quickly understanding and applying information, concepts and strategies and take action to develop oneself.

Believing in oneself and continue to perform effectively in stressful and changing situation.

The ability to seek completeness and accuracy.

Independence / assertiveness in holding to own convictions in the face resistance, anticipated or actual.

Engage in proactive behaviour in seizing opportunities.

Ability to determine key objectives and focus resource attention on those key objectives, pushing for an effective outcome.

Behaviours

Leadership – ensure that all staff drive towards continuous improvement in all aspects of performance. Recognise and appreciate individuals and teams for the success of their efforts.

Strategy – seek to uphold and develop the organisations vision, mission, values and direction. Determine all objectives with the aim of reaching best practice standards. Communicate strategies aims clearly, review and update regularly.

People- develop staff in the skills and capabilities they need for current and future roles.

Resources- use finance and other resources efficiently to achieve the organisations objectives. Use best available techniques to deliver technical and financial performance for the analytical service.

Processes- ensure that vital processes including management are consistently progressed and effective. Develop performance measures and feedback to maintain continuous improvement momentum. Engage people to formulate innovative and creative ideas for improving processes.

Customer focus – recognising the critical value of both internal & external customer for business success

Knowledge

A strong understanding of the water and wastewater sector in the UK. Appreciation of AMP cycles, WINEP, UK water utilities and Tier 1 contractors

Strong understanding of environmental testing and performance testing schemes and regulations

Deep understanding of sampling methodologies, and regulations.

Understanding of BMP/RBP tests, Jar testing, and basic wastewater parameter testing.

Technical and process understanding of laboratory processes & methodologies & techniques coupled with problem solving skills that will optimise an effective analytical service provision.

Sound awareness of the regulatory framework both current and pending legislation that impacts environmental testing.

Understanding of leadership of technical / operational staff.

Understanding of logistical operations

Specific candidate requirements

An in-depth proven track record of success gained in the management of teams.

Leading change which has delivered significant results in improving safety, quality, customer service and profitability throughout the full value chain.

Detailed knowledge in complexity of laboratory testing, sampling, and reporting and P & L management

Qualifications

A chemical / process engineer with proven track record in water utilities, manufacturing or logistics sectors ideally with specialist knowledge across a broader width of industries.

Degree qualified or higher coupled with managerial experience

Please note: The content of this job description reflects the main duties and responsibilities of the job and is not intended to form part of the contract of employment. SUEZ may revise the content of the role and responsibilities at its discretion.