

job description



Position title	National Support Manager (EfW)
Date	May 2025
Line Manager title	SES Commercial Contracts Manager
Grade	9

Purpose

To bring consistency and best practice across our EfW sites by nationally coordinating the EfW Financial Analyst tasks, as well as providing support to the group, liaising with other stakeholders on group issues, providing training and support as necessary.

Key responsibilities

- National co-ordination of all EfW Financial Analyst (EFA) tasks – bringing consistency across all sites, ensuring best practice and lean initiatives are followed.
- Developing and standardising EFA procedures, ensuring the IMS/best practice site is up to date.
- Audit compliance against those procedures, ensuring correct implementation.
- Work with the EFAs to identify business efficiencies and lead initiatives to deliver cost savings – reviewing national trends.
- Lead the EFAs network – bringing the group together and providing support.
- Minimise the risk of weighbridge fraud by working with the EFA's to ensure standardised procedures are implemented and followed.
- Key contact for liaising with other stakeholders when issues arise/changes need to be implemented, i.e. procurement, management accounts etc.
- To develop and manage the training requirements for the EFA role.
- Liaise with the National Support Manager for Landfill Energy to share best practice and bring consistency across the Energy Division.
- Provide support/organise cover if a EFA experiences an extended absence.
- Liaise with the relevant line managers during the EFA's performance reviews.
- Provide site specific and national support during the budget setting process.

Key responsibilities [cont'd]

- Provide support on other national projects as and when required.

Skills

1. The ability to build relationships and influence outcomes.
2. Excellent interpersonal and communication skills with the ability to work with a wide range of stakeholders.
3. Previous knowledge and experience in a financial setting/undertaking financial tasks.
4. Proficient in the use of Microsoft Office products including Word, Excel and Power BI.
5. Can demonstrate an organised and methodical manner.
6. Strong analytical skills with attention to detail.
7. Proactive

Behaviours

- Active Listening.
- Emphasis on accuracy and accountability.
- Critical thinking, judgment and decision-making skills.
- Problem solving abilities.
- Good Communication skills – To allow frequent interaction with department managers, procurement, finance teams in a collaborative environment.
- Customer focus – recognising the critical value of both internal and external customers for business success.

Knowledge

- An understanding of budget processes and financial management/performance.
- A strong ability to create, manage and analyse financial reports.
- Stakeholder management – the ability to collaborate with different departments and be mindful of deadlines.
- Recognise the strengths and weaknesses in others and provide support accordingly.

Specific candidate requirements

- Entry-level candidates must have at least 1-2 years of experience in a similar role, often gained through internships, part-time roles, or full-time roles in cost control, accounting or financial planning.
- Candidates should have experience in leading people and influencing both people and outcomes.

Qualifications

- GCSE or equivalent maths and english essential.
- Financial qualifications welcomed but not essential.

Please note: The content of this job description reflects the main duties and responsibilities of the job and is not intended to form part of the contract of employment. SUEZ may revise the content of the role and responsibilities at its discretion.