

Role and responsibilities

Identity

Position title	MIS Application Developer
Person	
Date	02/12/2016
Line Manager title	MIS Development Manager
Line Manager name	
Grade	8

Purpose

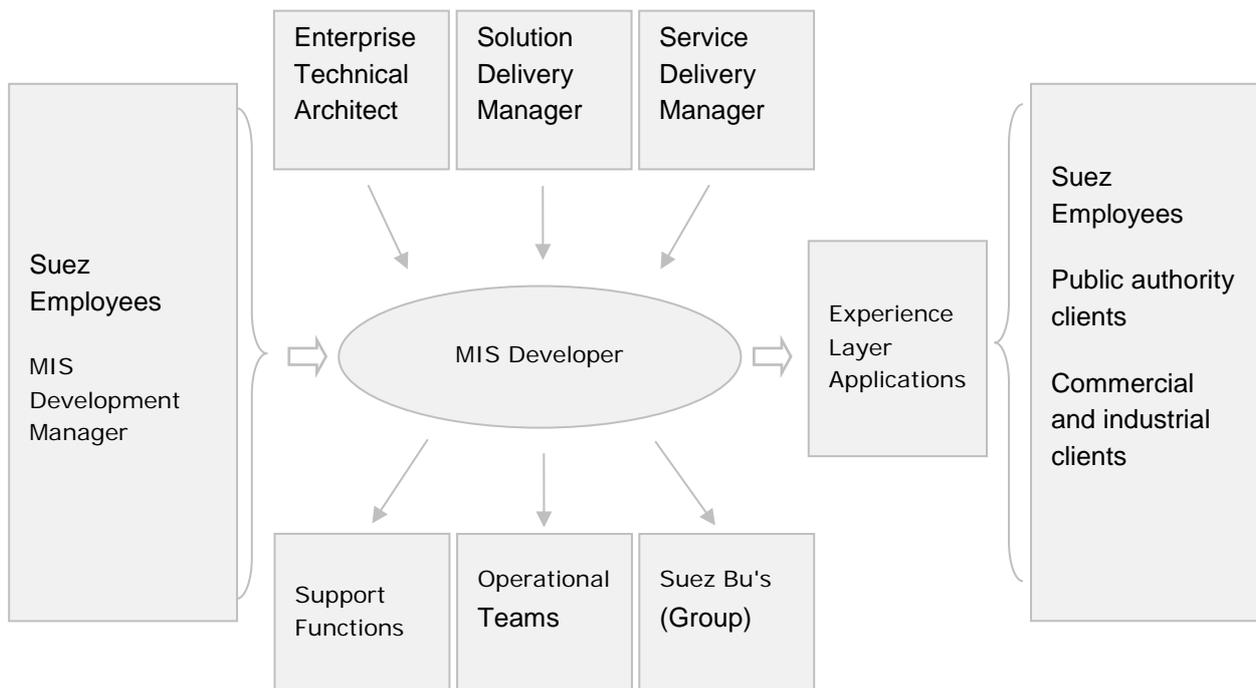
(the 'why' of the position, within which limits and according to what objectives)

Why	To develop, deliver and maintain new applications The primary focus of these applications is to deliver systems of differentiation (experience layer) for use by both internal and external customers.
Within	The guidelines set by the MIS Development Manager
According to	The requirements defined by approved projects

Dimensions

Financial		Non-financial	
Revenue	No	Employees	No
Capex	No	H&S responsibility	Yes
Operating profit	No	Communication	Yes
EBITDA (ex central overhead)	No	Training and development	No

Key stakeholder interaction network



Ideal candidate experience

[Insert functional area title]

- 5 years of work experience in Software development and delivery
- Expert in low code development tools such as Mendix
- experience with visual modelling
- Excellent knowledge of SCRUM and Agile methodology
- Knowledge of Waterfall methodologies
- Understanding of Prince Project management methodology
- Experience in the complete system development life cycle (development Implementation, testing and acceptance of software applications)
- Knowledge of implementing software that integrates with an enterprise service bus and big Data Ware House / Business Intelligence systems
- Analytical and problem solver
- Willingness to embrace new methods for solving age-old problems
- Knowledge of Java is a very strong plus

Area two Best practice implementation

Details	Delivery measure
<ul style="list-style-type: none"> – Experienced in using best practice technical Development Methodology for Experience layer applications – Working with Business Partner to ensure current industry best Practices are followed 	<p>Maintain and publish documentation as described in Suez Development Methodology for Experience layer applications.</p> <p>Hold regular meetings with business partners. To ensure development is run as a seamless partnership</p>
In order to	Ensure a high quality of delivery for all customers.

Area three Communication

Details	Delivery measure
<ul style="list-style-type: none"> – Ensure development manager and customers are kept informed of activity risks and issues throughout the development life cycle – Escalate any concerns to the Development manager – Ensure appropriate documentation is completed throughout the development life cycle 	<p>Produce development high light reports.</p> <p>Produce weekly team highlight reports</p> <p>Produce Technical and user documentation as appropriate for all stake holders.</p>
In order to	Ensure all Stake holders are informed so a quality delivery can be produced.

Area four People

Details		Delivery measure
<ul style="list-style-type: none"> – Work closely with business users and customers to ensure applications are developed which met their needs. – Act as trusted advisor to internal and external customers on how best to deliver their requirements. 		Hold regular reviews with customers.
In order to	Ensure good engagement with customers	

Area five Customer (internal)

Details		Delivery measure
<ul style="list-style-type: none"> – Actively seek feedback (surveys / focus groups etc.) to manage customer expectations and maximise customer experience. – Ensure appropriate documentation is available for ongoing support of applications 		Provide feedback to project teams and development manager . Supporting documentation produced.
In order to	Deliver the best customer experience for developed applications	

Area six Customer (external)

Details	Delivery measure
– Actively seek feedback (surveys / focus groups etc.) to manage customer expectations and maximise customer experience.	Provide feedback to project teams and development manager
In order to	Deliver the best customer experience for developed applications

Please note

1. In line with our Values and Ethics Charter, the job holder is expected to:
 - Act in an honest, responsible and respectful manner to others.
 - Be responsible for their own professional conduct.
 - Comply everywhere and in all circumstances with the laws and regulations connected with their activities.
 - Comply with our obligations to other parties such as shareholders, associates, clients, suppliers and the community.
 - Ensure the health, safety and wellbeing of employees, customers and other personnel at all times.
2. The content of this job description reflects the main duties and responsibilities of the job and are not intended to form part of the contract of employment. SUEZ may revise the content of the role and responsibilities at its discretion.